# A day in the life of a community health worker

















# INTRODUCTION

There has been a resurgence of interest in using community health workers (CHWs) to enhance frontline primary health care, given their potential to fill gaps and reach remote communities. However, CHWs face several gender-based constraints, including high time burden, risks to their personal safety, and a lack of economic empowerment and leadership opportunities.

This toolkit aims to help health social enterprises in Africa working with CHWs to design gender intentional strategies to improve the achievement of gender equality and health outcomes.

# **CREDITS**

This creative illustration was developed by APHRC, a member of the Eastern Africa Health Policy Research Organization (EA-HPRO) consortium.

My name is Fatuma. I have been working as a community health worker for about ten years.



I wake up at 5 AM everyday to prepare myself and my family for the day.





I am following up on two patients, Amina a six months pregnant mother, and an elderly man Bakari, who is hypertensive and needs I bid the children goodbye and my husband walks them to his blood pressure checked. school as I get ready to start my patient visits.





My husband Deka makes porridge for breakfast.



I get to Amina's house at 9 am. She tells me that she has been experiencing nausea and loss of appetite.



I am meeting him for the first time and he seems uncomfortable. He tells me that he has never been attended to by a female community health worker before.



I talk to her about good nutrition, what foods to eat and the benefits to her baby and herself. I also educate her on promoting good health during pregnancy.



I calmly explain to him about the medical training I have received from reputable organizations that offer these services. He looks convinced and finally allows me to attend to him.





Afterwards, I make my way to a baraza organized by the village chief and the county hospital.



I have been invited to educate couples about different family planning methods and where they can access the services.



As an experienced midwife, I offer to help and together with the nurses on duty we safely deliver the baby.



Towards the end of the day, I board a bike and head to the county hospital about 30 kilometers away to replenish my medical supplies.



I then head home to my family where I find that my husband already picked our children from school.



While at the hospital, a young expectant mother whom I had been attending to had suddenly gone into labour and was having difficulties giving birth.



As I cook and clean the house, my husband helps the children with their homework.





We walk long distances to attend to our people in the community but our services are not always welcome.

Before I retire to bed, I go through the day's work as I plan for the coming week.



Sometimes community members do not trust that we are capable of providing these services and this can be very frustrating.





On the other hand, some appreciate the important work we do and are willing to help. Like my husband. This has made it easier for me to balance work and family duties.

### Gender-based constraints for female community health workers



Lack of access to capital



Risks to personal safety



Lack of career advancement and leadership opportunities



Lack of access to necessary equipment, medicines, and transport



Lack of access to social support and networking opportunities



Insufficient financial and non-financial incentives

# Ways in which we can support female CHWs:



# Engage partners of CHWs by communicating directly to inform and educate them on the role of CHWs and their importance in community health

Provide health education and information

Provide informal counselling and social support Bridge and provide cultural mediation between communities and health and social services systems

Offer medical assistance, health screening tests, and first aid to patients in the community





# Promote growth opportunities for CHWs through relevant training in areas such as:







Conflict management



Business and financial literacy



Leadership





### **Ensure adequate access to:**



Medical equipment



Medicine and a proper supply of health products



Appropriate gear for field activities such as wet season gear

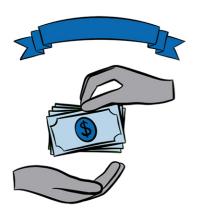


Transport such as, bicycles, motorcycles or tuk tuks



Travel allowances where appropriate

### Provide sufficient financial incentives by:



Providing appropriate remuneration and monetary compensation for attending events like monthly refresher meetings



Facilitating access to loans and savings platforms



Creating opportunities for income generation



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Within the network of gender equality, social enterprise and CHWs is the promise that understanding and reducing gender inequalities will empower female CHWs to provide enhanced care to their communities.

